

Accessibility Statement - Website sproof.com

Declaration on Accessibility for Services

As part of our accessibility statement, we would like to provide you with an overview of our website's compliance with accessibility requirements according to the applicable legal regulations, in particular the Austrian Accessibility Act (Barrierefreiheitsgesetz - BaFG), which will apply from June 28, 2025, as well as the European Directive (EU) 2019/882 on accessibility requirements for products and services, which was transposed into national law by the BaFG.

Our goal is to design our digital offerings in such a way that they are equally accessible to all people, regardless of their abilities. In doing so, we are guided by values such as trust, customer focus, simplicity, innovation, community, and sustainability. Inclusion is an integral part of these values. For us, accessibility is not just a technical requirement, but a fundamental component of our corporate philosophy and our development processes.

Information about the Website Operator

sproof GmbH, Urstein Süd 19/2, 5412 Salzburg

General Description of the Website

The website sproof.com is the central information platform for sproof GmbH. It is aimed at interested parties, customers, and partners and offers information on digital signature solutions and identity verification. The website presents the following products: sproof Sign, sproof Fastlane, sproof Ident, sproof Widget, sproof Validate, and sproof eID-Hub. It also contains use cases, pricing overviews, and further content.

Creation of the Accessibility Statement

- Date of creation of the accessibility statement: September 16, 2025
- Date of the last review of services regarding accessibility requirements: September 16, 2025

Explanations on the Provision of the Service

Our company is committed to providing a first-class user experience for all users, including people with disabilities. A Usability and Accessibility Team continuously works on optimizing our website. Our design system includes accessible elements that are based on the internationally recognized Web Content Accessibility Guidelines (WCAG) 2.1, Level A and Level AA.

Further [information on the WCAG guidelines](#) can be found on the official website.

Status of Compliance with the Requirements

Areas that are accessible:

- **Navigation and Structure:** The main navigation, page structure, and links are designed to be understandable and operable with assistive technologies such as screen readers.
- **Text Content and Contrasts:** All editorial content, headings, and body texts are semantically structured correctly and have sufficient color contrasts.
- **Forms:** Contact and registration forms on the website are provided with appropriate labels and instructions to ensure accessible use.
- **Responsive Design:** The website is optimized for use on various devices (desktop, tablet, mobile phone), and content remains readable and functional when enlarged.

Areas that are not yet accessible:

- **PDF Documents:** Some older documents offered for download (e.g., whitepapers or press releases) may not be fully accessible. We are working on successively replacing them.
- **Video Content:** Occasionally, older marketing or tutorial videos may be embedded that do not yet have subtitles or audio descriptions.
- **Third-Party Content:** Embedded content such as interactive maps or social media feeds may not be fully accessible, as their design is beyond our control.

sproof GmbH is working diligently to ensure the accessible design of its website.

For a better user experience and to increase accessibility, we recommend combining it with the following web tools:

- **Microsoft Windows:** Non-Visual Desktop Access (NVDA) screen reader in conjunction with Google Chrome or Mozilla Firefox. [Further information on the NVDA screen reader](#) can be found online.
- **Apple Mac and iOS:** Use of VoiceOver with the Apple Safari browser. [Details on VoiceOver](#) can be found on the official website.

Assessment of the State of Accessibility

The assessment of the state of accessibility is based on our self-assessment. For us, accessibility is not just a technical requirement, but a fundamental component of our corporate philosophy and development processes.

Feedback and Contact Information

If you have any questions or suggestions for improving the accessibility of our products, please do not hesitate to contact us. Your feedback is of great value to us and helps us to further optimize our processes.

Contact us by email: accessibility@sproof.com

Enforcement Procedure

If you identify any shortcomings regarding accessible design on our website and are not satisfied with our response to your inquiry, you can file a complaint with the Arbitration Board for Digital Accessibility.

The board will review whether your complaint concerns a violation of the provisions of the Austrian Accessibility Act (Barrierefreiheitsgesetz - BaFG), particularly deficits in compliance with accessibility requirements by sproof GmbH.

If the complaint is justified, the arbitration board will issue recommendations for action and propose measures to remedy the existing shortcomings.

The arbitration procedure is free of charge.

[Complaints form](#)